



Term of service

Cookies Policy

All capitalized terms used in this Cookies Policy have the same meaning attributed to these terms in the Terms&Conditions [↗](#), unless these terms have been otherwise specifically defined in this Cookies Policy.

This Cookies Policy explains how and why we, iWeekender Europe LLC (“We” / “Us”), use cookies and analytic tools on our Internet site at the address www.iweekender.com (“Site”). We may amend this Cookies Policy from time to time. You remain responsible to understand the terms of this Cookies Policy that apply each time you use the Site.

By using the Site, you confirm that you accept this Cookies Policy and that you consent to Us using cookies and analytic tools in the Site in accordance with it.

What are cookies?

A “cookie” is a small file containing an identifier (a string of letters and numbers) placed on your computer's hard drive or mobile device, and can be later accessed by our servers.

Cookies contain technical information about you, such as the type and model of your device, the version of the browser you use, your session duration, your IP address, and other non-personalized information. Cookies are collected in aggregate and do not contain any personally identifiable information: the data is anonymized immediately upon collection so that it could be used and analyzed in an anonymous format only.

Cookies merely recognize technical non-personalized information about you, unless you choose to identify yourself voluntarily. You may choose to identify yourself by asking the Site to remember your username and password or by personalizing the Site.

In this case you expressly consent to processing of your personal information by Us in accordance with this Cookies Policy.

Cookies may be either «persistent» or «session»:

- Session cookies exist only during one online session. They do not remain on your hard drive or device beyond your session;
- Persistent cookies remain on your hard drive or your device between sessions until they expire or are deleted.

Cookies cannot be used to read data off of your hard drive or your device, and cannot retrieve information from any other cookies created by other websites.

Web Beacons

We may also use «web beacons», also known as «Internet tags», «pixel tags» or «clear GIFs». Web beacons are small, pixel-sized graphic objects placed on the Site page or in an email, which are

not stored on your hard drive or your device. Web beacons are used in combination with cookies to help Us measure the effectiveness of particular pieces of content in the Site. The information gathered by web beacons is not personally identifiable.

Why do We use cookies?

We use cookies to help Us understand how you use the Site, to allow Us to track your path through the Site, to help Us improve the usefulness and overall usability of the Site and Your browsing experience, to help us find and fix bugs, and to provide you with tailored content.

We also need the statistical information generated from cookies to analyze the Site usage trends, to collect aggregate demographic information about our Registered Customers, to develop new offers, as well as estimate the effectiveness of our marketing communications.

What analytics tools do We use on the Site?

We also use Google Analytics and Yandex.Metrica on the Site, a web analytics service provided by Yandex LLC (“**Yandex**”) and Google LLC (“**Google**”). Yandex and Google place cookies on your device and transmits the information generated by such cookies to Google’s and Yandex’s data servers via encrypted channels to be stored there.

Google and Yandex will use this information for the purpose of evaluating your use of the Site, compiling statistical reports on Site activity for Us and providing Us with other services relating to Site activity and internet usage. Google and Yandex may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google’s and Yandex’s behalf. Google and Yandex will not associate your IP address or any information collected by cookies placed by Google and Yandex with any other data held by Google and Yandex.

By using the Site, you consent to the processing of information about you collected by cookies (including your IP address) and web beacons in the manner and for the purposes set out above.

How can you disable cookies?

You may refuse to accept a cookie from Us by following the procedures specific to your web browser or by adjusting the settings on your mobile device. If you disable our cookies, you may not be able to use the full functionality of the Site.

You can also block storage of cookie files by Google or Yandex on your device and restrict data transmission to Yandex.Metrica, by downloading and installing Yandex.Metrica and Google Analytics opt-out browser add-on, which is available under the following links:

<https://yandex.com/support/metrica/general/opt-out.xml>. For more information on Terms of Use and Privacy Policy of Yandex.Metrica, we refer to https://yandex.com/legal/metrica_termsofuse/ and <https://metrica.yandex.com/about/info/privacy-policy>. Privacy Policy of Google Analytics, we refer <https://support.google.com/analytics#topic=3544906>.

How can you contact Us?

In case you have any questions about this Cookies Policy, please email:

office@iweekender.com

or telephone our customer service line on

Privacy Notice

Your privacy is very important to iWeekender Europe LLC (“We” / “Us”). We understand you (“User” or “you”) want to use the services rendered by Us on the Internet site at the address www.iweekender.com (“Site”). We understand you want to remain in control of your personal information when you use the Site and that We must earn and retain your trust. This Privacy Notice sets out how We use your personal data and with whom it is shared. We also include a summary of the data privacy rights.

When using the Site, you are consenting to the practices set forth in this Privacy Notice.

Personal Data

As We provide access to the Site to you, We may collect and use limited categories of personal data. In summary, personal data includes information that is attributable to a specific individual.

A summary of this data is:

- family name, name, patronymic;
- contact telephone number;
- e-mail address;
- date of birth;
- passport details;
- login and password used by the User to sign in to the Site;
- password validation;
- a password hint to help you to recall your password;

When browsing our Site, the provision of any personal data is not required unless and until you choose to make a purchase or sign up for one of our email newsletters or other services as described below and in our Terms&Conditions. [↗](#)

The Site is not designed for, or intentionally targeted at, children under 18 years of age. Children (persons under the age of 18) are not eligible to use the Site unsupervised. It is not our policy to intentionally collect or maintain information about anyone under the age of 18 and we ask that children do not submit any personal data to us. If you are under the age of 18, you may only use this Site in conjunction with and under the supervision of your parents or guardians.

What we do with it

All the User’s personal data we process is processed by our staff in our European office located in Riga, Latvia.

We use the information collected about you for various purposes. Your personal data may be used in the following ways:

Reservations: First and most importantly, we use your personal data to complete and administer your online reservation, which is pretty central to what we do as a company! We may also offer you other travel-related products and services from third parties. These will be through our online services, and if you choose to utilize these, we’ll use your information to complete and administer your order just as we would if you booked accommodations only.

Customer Service: We provide international customer service via our call-center. Sharing your details with our global customer service staff allows us to respond when you need us – including

helping you find appropriate accommodations and responding to any questions you might have about your reservation (plus any other questions, too).

Account Facilities: iWeekender.com users can create a user account on our websites or apps. We use the information you give us to administer this account, allowing you to do a number of useful things. You can manage your bookings or other purchases, take advantage of special offers, make future reservations easily, and manage your personal settings.

Marketing Activities: We also use your information for marketing activities. These activities may include:

Using your contact information to send you news of travel-related products and services when you make a reservation with us or set up a user account. You can unsubscribe from these marketing communications quickly, easily and anytime – just click on the "Unsubscribe" link included in every newsletter.

Based on the information you share with us, individualized offers might be shown to you on the iWeekender.com website, in mobile apps, or on third-party websites/apps (including social media sites). These might be offers you can book directly on the iWeekender.com site, or third-party offers or products we think you might find interesting. Based on information we receive from third parties, we aim to ensure that iWeekender.com ads shown to you on other websites or apps are as relevant to you as possible.

When you participate in other promotional activities (such as sweepstakes, referral programs or competitions), relevant information will be used to administer these promotions.

Communicating With You: There may be other times when we get in touch with you, including by email, mail, phone or text message – which method we choose depends on the contact information you've previously shared with us. And we process the communications you send to us. There could be a number of reasons for this, including:

Responding to and handling any requests you or your booked accommodations have made. iWeekender.com also offers guests and accommodation partners various means to exchange information, requests, and comments about accommodations and existing reservations directed through [iWeekender.com](#).

If you haven't finalized a reservation online, we might email you with a reminder to continue with your reservation. We believe that this additional service benefits you as it allows you to continue with a reservation without having to search for accommodations or fill in your reservation details again.

When you use our services, we might send you a questionnaire or invite you to provide a review about your experience with [iWeekender.com](#).

We may also send you other material related to your reservations, like how to contact iWeekender.com if you need assistance while you're away, and information that we feel might be useful to you in planning your trip or getting the best out of your stay. We may also send you material related to upcoming reservations or a summary of previous reservations you made through [iWeekender.com](#).

Even if you don't have an upcoming reservation, we may need to send you other administrative messages, which can include security alerts.

Market Research: We sometimes ask our customers to take part in market research. Any additional personal details that you give us as part of the market research will be used only with your consent.

Promotion of a Safe and Trustworthy Service: In order to create a trustworthy environment for you, your fellow travelers, iWeekender.com's business partners, and our accommodation partners, we may use personal data for the detection and prevention of fraud and other illegal or unwanted activities. Similarly, we may use personal data for risk assessment and security purposes, including the authentication of users and reservations. For such purposes, we may have to put certain reservations on hold.

Improving Our Services: We also use personal data for analytical purposes. This is part of our drive to improve our services and enhance the user experience, but can also be used for testing purposes, troubleshooting and to improve the functionality and quality of our online travel services. The main goal here is to optimize and customize our online platform to your needs, making our site easier and more enjoyable to use.

Guest Reviews and Other Destination-related Information: During and after your trip you book through us, you may be invited to submit a guest review. We may also enable guests traveling with you, or on whose behalf you've booked, to provide a review. This invite may ask for information about the accommodations, the destination, and other services you might have booked through iWeekender.com (like attractions).

Account holders can choose to display a review with a screen name instead of their real name (which can be selected in the user account facility). In addition to this, your review can be displayed anonymously. By completing a guest review, you're agreeing that it can be displayed (as described in detail in our Terms & Conditions) on, for example, the relevant accommodation information page on our websites, on our mobile apps, on our social media accounts and social media apps, or on the website of the relevant accommodations or business partner's website. This is to inform other travelers about the quality of the accommodations you stayed in, the destination you picked, or other services you used.

If you indicate whether a guest review is helpful or not, we'll aggregate this with feedback from other customers in order to sort and prioritize guest reviews. We may use the information in your lists or in other destination-related information you share with us in an anonymous form, unless you've included this information in your public profile. This is to help other travelers like you find the right destination and the best accommodations for their needs.

Call Monitoring: When you make calls to our Customer Service Team, iWeekender.com uses an automated telephone number detection system to relate your telephone number to your existing reservations – this can help save time for both you and our customer support staff. Our customer service staff may still ask for authentication, which ensures your reservation details are kept confidential.

During calls with iWeekender.com support staff, live listening may be done or calls may be recorded for quality control and training purposes. Recordings are kept for a limited amount of time and automatically deleted, unless iWeekender.com has a legitimate interest to keep such recording for a longer period (as reasonably necessary), including for fraud investigation purposes. Any call recordings will be handled in accordance with this Privacy Statement.

Legal Purposes: Finally, in certain cases we may need to use your information to handle and resolve legal disputes, for regulatory investigations and compliance, or to enforce the terms of use of the iWeekender.com online reservation service, as reasonably expected.

To process your information as described above, we rely on the following legal bases:

Performance of a Contract: The use of your information may be necessary to perform the contract that you have with us. For example, if you use our services to make an online reservation, we'll use your information to carry out our obligation to complete and administer that reservation under the contract that we have with you.

Legitimate Interests: We may use your information for our legitimate interests, such as providing you with the best appropriate content for the website, emails and newsletters, to improve and promote our products and services and the content on our website, and for administrative, fraud detection and legal purposes.

Consent: We may rely on your consent to use your personal information for certain direct marketing purposes. You can withdraw your consent anytime by contacting us at any of the addresses at the end of this Privacy Statement.

for the purposes of providing the service on the Site ("**Service**") and also for marketing purposes where the Users have consented to receive marketing communications. We are permitted to process the User's personal data because it is required to comply with our legal obligations and/or our contractual obligations to the User to process the data. Where the User has consented to being notified about other services and products We offer, we also rely on the User's consent. We cannot render the Services unless the Users agrees, in advance, to the disclosure of their personal information to Us.

For your convenience, you may prefer to create an online customer profile by providing us with details of events that may interest you, payment and billing information, delivery address, and/or other personal information. This information will be used to assist you in purchasing tickets more efficiently.

The data is located on servers in Belgium. We have executed data transfer agreements between our European and US affiliates and our Russian affiliate to allow the data to be transferred securely between countries.

No third parties have access to the User's personal data unless we are allowed in law or contract to share the User's personal data or we are required to do so for our legal and/or regulatory requirements or other legitimate business interests. (In any event, no such third party is allowed to separately contact you at any time for any reason.)

We may provide information about you to respond to subpoenas, court orders, legal process or governmental regulations, or to establish or exercise our legal rights or defend against legal claims. We believe it is necessary to share information in order to investigate, prevent or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, or as otherwise required by law.

We may share your personal data with other business entities in connection with the sale, assignment, merger or other transfer of all or a portion of our business to such business entity. We will require any such successor business entity to honor the terms of this Privacy Notice.

We may share your personal data (excluding credit or bank card details) with certain selected iWeekender partners. If you opt in, these partners may use your personal data to contact you regarding related sites which they think may be of interest to you as a iWeekender customer.

These partners will be based worldwide and by agreeing to this Privacy Notice, you are consenting to the transfer of your personal data to these selected partners regardless of where they are based.

We have a reasonable and appropriate data security framework in place to oversee the effective and secure processing of the User's personal data in iWeekender. More information on this framework can be obtained from our representative whose email address is at the end of this Privacy Notice.

How long we keep it

We retain the User's personal data for the period for which we provide the User with the Service and for a further period of seven months to comply with applicable laws to keep the User's personal data and for our legitimate business interests in maintaining records for this period. After this period has expired, the personal data relating to the User's use of the Site will be deleted. Any personal data which the User has provided to us for marketing purposes will be kept until the User notifies us that he/she no longer wishes to receive this information.

You may opt in at any time to occasionally receive updates from us about ticket sales in your area, special offers, new services, and other items that may be of interest to you via email. Where previous indication of consent has been provided, it is possible for you to opt out at any time, in order to no longer receive these types of messages either through an opt out feature in the message or through your personal account settings.

Response to "Do Not Track" Signals

Some Internet browsers include the ability to transmit "Do Not Track" signals. Since uniform standards for "Do Not Track" signals have not yet been adopted, We do not process or respond to "Do Not Track" signals.

Third Party Links and Websites

The Site may contain links to other websites for which We are not responsible. By clicking on any such links, you are entering another website which will contain content and practices for which We have no responsibility. We therefore encourage you to read the privacy statements of all such sites independently as their policies may be materially different from this Privacy Notice. Please note that it is your responsibility to maintain the secrecy of your passwords. Please be vigilant with this information, especially whenever you are online.

We may use third-party advertising companies, to serve or track ads on the Site and other websites. These companies may use information (not including your name, address, email address or telephone number) about your visits to this and other websites in order to measure advertising effectiveness and to provide advertisements about goods and services that may be of interest to you.

What are the User's rights?

If at any point the User believe the information we process is incorrect or out of date, the User may request access to the personal data we hold about the User and/or to have it corrected or deleted or restrict the processing of the User's personal data. If the User requests access to the User's personal data, we will respond within 5 (five) calendar days from the date of the User's request.

If the User wishes to raise a complaint on how we have handled the User's personal data, the User can contact our data protection representative (email address office@iweekender.com who will investigate the matter and respond to the User.

If the User is not satisfied with our response, the User can complain to the supervisory authority in the User's jurisdiction.

If you have any questions on the Privacy Notice or on how we collect and use your personal information, please contact us at office@iweekender.com.

Updates

This Privacy Notice may be revised from time to time as we add new features and services, as laws change, and as industry privacy and security best practices evolve. We display an effective date on the policy in the upper right corner of this Privacy Notice so that it will be easier for you to know when there has been a change. If we make any change to this Privacy Notice regarding use or disclosure of personal data, we will provide advance notice on the Site. Small changes or changes that do not significantly affect individual privacy interests may be made at any time and without prior notice.

Terms & Conditions

Defined Terms

In these Terms & Conditions the following capitalized words and expressions have the following meanings:

Account

means the personal directory on the Site, which is only available when the User has provided Us with the real name, address, phone number, and email address for the purposes of registration and in accordance with the Privacy Notice;

Cookies Policy

means the cookies policy applying to Your use of the Site which is set out here:

<https://iweekender.com/term.php>;

Partner

means the legal entities, offering aviation operations, event management for shows or sporting events and other services that are promoted on the Site;

Privacy Notice

means the privacy notice applying to Your use of the Site which is set out here:

<https://iweekender.com/term.php>;

Services

means the services rendered by Us on the Site, which is a software (online platform) that brings together the Partners and the Users that are interested in the Partner's services;

Site, Website

means the Internet website at the address www.iweekender.com;

Terms

means these Terms & Conditions as subsequently amended and/or restated from time to time;

User

means any physical person accessing the Site via Account;

"We" or "Us"

means iWeekender Europe LLC;

You

means you, the User using the Site and or the Services (and **"Your"** shall be construed accordingly).

iWeekender

means iWeekender Europe LLC

Who We are and how to contact Us

The Site is operated by iWeekender Europe LLC

To contact Us, please email at office@iweekender.com

By using the Site You accept these Terms

The Site allows contracts for the sale of Partner's services to be concluded. However, You and the Partners are the sole decision-makers in finalising the sale or purchase of the Partner's services.

In consideration for Us making the Site available to You free of charge (subject to these Terms), You agree to comply with these Terms and to only use the Site in compliance with these Terms.

By using the Site, You confirm that You accept these Terms and that You agree to comply with them.

If You do not agree to these Terms You must not use the Site.

We recommend You print a copy of these Terms for future reference.

These Terms are in addition to, and do not nullify, or amend, or modify the effect of any other agreement between You and Us, including the Sale and Supply Terms.

There are other terms that apply to You

These Terms refer to the following additional terms, which also apply to Your use of the Site:

- Our Privacy Notice [↗](#) which sets out the terms on which We process any personal data We collect from You, or that You provide to Us. By using the Site, You consent to such processing and You warrant that all data provided by You is accurate; and
- Our Cookies Policy [↗](#) which sets out information about the cookies on the Site.

We may make changes to these Terms

In Our sole discretion, We may unilaterally amend or restate these Terms or any other documents referenced herein at any time. Every time You wish to use the Site, please check these Terms to ensure You understand the terms and conditions that apply to You at that time. Any amended or modified terms will be effective upon posting. Continued use of the Site constitutes acceptance of any modified terms and conditions.

These Terms were most recently updated on **01.05.2018**

We may make changes to the Site

We may update and change the Site from time to time to reflect changes to the Services, Our users' needs and Our business priorities and operational conditions. We will try to give You reasonable notice of any major changes.

We may suspend or withdraw the Site

The Site is made available free of charge.

We do not guarantee that the Site, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of the Site for business and/or operational reasons. We will try to give You reasonable notice of such suspension or withdrawal.

You are also responsible for ensuring that all persons who access the Site through Your internet connection are aware of these Terms and other applicable terms and conditions, and that they

comply with them.

Your failure to follow the requirements of these Terms or other applicable terms that are posted in the Site may result in suspension or termination of Your access to the Site, without notice. We further reserve the right to terminate, without notice and in Our sole discretion, any User's access to or use of the Site for any reason.

Basis of use of the Site

Your use of the Site is conditional upon Your status as a registered user which is provided when you register the Account.

You must keep Your Account details safe

If You choose, or You are provided with, a user identification code, password or any other piece of information as part of Our security procedures, You must treat such information as confidential. You must not disclose it to any third party. You agree to maintain and update information as prompted in the Site to keep it true, accurate, current and complete.

We have the right to disable any user identification code or password, whether chosen by You or allocated by Us, at any time, if in Our reasonable opinion You have failed to comply with any of the provisions of these Terms.

If You know or suspect that anyone other than You knows Your user identification code or password, You must promptly notify Us at office@iweekender.com. We exclude all liability to You and any other person for any loss or damage arising from any unauthorized use of Your identification code or password by a third party.

Service Agreement

In order to remain in full compliance with all applicable national laws and regulations of the European Union, We provide You with all the mandatory information before entering into the Service Agreement:

Service Description. Our Services shall consist of the following:

Displaying the events with travel deals and ticket options on Our Website;

Displaying the offered Flights and their combination on Our Website;

Displaying the offered Accommodation on Our Website;

Brokerage of the Contract of Carriage between You and the Selected Carrier, Accommodation provider and Event ticket provider;

Delivery of the Flight tickets (itinerary) for the selected Flight(s), hotel confirmation number and event ticket number (if applicable) which You have purchased in accordance, as a result of the Booking.

Performance of online check-in (in the event that it is available and/or is stated in Your e-ticket) with regard to the respective Flight(s) within your Booking.

Beyond the provision of the previously described Services We provide You with Our Optional services in the form of the iWeender Guarantee in case of Flight cancellation, Flight schedule change, Flight Delay or event cancelation, as specified in Art. 17 hereof.

Flights

The terms and conditions will apply to your reservation and purchase of travel—related goods and services that you select. Please read these terms and conditions carefully. In particular, if you have purchased an airfare, please ensure you read the full terms and conditions of carriage issued by the Supplier, which can be found on the Supplier’s website. You agree to abide by the terms and conditions of purchase imposed by any supplier with whom you elect to deal, including, but not limited to, payment of all amounts when due and compliance with the supplier’s rules and restrictions regarding availability and use of fares, products, or services. Airfare is only guaranteed once the purchase has been completed and the tickets have been issued. Airlines and other travel suppliers may change their prices without notice. We reserve the right to cancel your booking if full payment is not received in a timely fashion.

iWeekender may offer Customers the opportunity to book a reservation for a combination of two one—way tickets instead of a roundtrip ticket. Combined one-way tickets may provide a greater choice of flights, are often cheaper and can be combined on the same airline or on different airlines. Unlike roundtrip tickets, each one-way ticket is subject to its own rules, restrictions, and fees. If one of these flights is affected by an airline change (e.g. cancellation or rescheduling) that causes a Customer to make changes to the other flight, the Customer will be responsible for any fees incurred for making changes to the unaffected flight.

For certain low-cost carriers, the price of your flight has been converted from a different currency for convenience purposes to provide you an estimate of the amount of the purchase in your local currency. As a result, when you book, the amount charged to your credit card by the airline may be slightly different due to currency fluctuations. Your statement may also include a applicable fee from your card issuer to process the transaction plus any applicable taxes for international purchases.

Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years’ imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person.

You acknowledge that some third-party providers offering certain services and/or activities may require you to sign their liability waiver prior to participating in the service and/or activity they offer. You understand that any violation of any such supplier’s rules and restrictions may result in cancellation of your reservation(s), in your being denied access to the applicable travel product or services, in your forfeiting any monies paid for such reservation(s), and/or in our debiting your account for any costs we incur as a result of such violation.

iWeekender is not liable for any costs incurred due to hotel relocation.

How Our Sort Order is Determined:

Travelers have many options on to help them find the perfect activity, flight and hotel. The “filter” settings at the top of the page allows travelers to order search results to their preference, whether based on price, verified review score, or other criteria. The “filter” settings also allow travelers to include or exclude various options to suit their travel needs. If no options are selected, we will show a range of relevant options in the search results, based on the criteria outlined below:

Accommodation: Our default sort order reflects the relevance of properties to your search criteria, as we want to make sure you are able to quickly and easily find the offer that is right for you. We measure relevance by taking into account factors like a property’s location, its review scores, the

popularity of the property (measured by how many travelers on our sites make bookings at that property), the quality of the content provided by the property, and the competitiveness of the property's rates and availability, all relative to other properties meeting your chosen search criteria. On our non-default sorts (e.g., by price or by star rating), properties with similar results will be ordered based on the factors above.

Flights: Our default sort order is based on lowest price. In cases where two flights have the same price, the shorter flight is listed first.

Events & Activities: Our default sort order is manually curated by iWeekender's destination managers familiar with each market, taking into account such factors as price, popularity, distance from hotel options, and traveler feedback.

Additionally, we continually optimize our service to provide the best experience to travelers. Accordingly, we may test different default sort order algorithms from time to time.

Accommodation

Prepaid hotel reservation. You acknowledge that the iWeekender pre-negotiate certain room rates with hotel suppliers to facilitate the booking of reservations. You also acknowledge that the iWeekender provide you services to facilitate such booking of reservations for a consideration (the "facilitation fee"). The room rate displayed on the Website is a combination of the pre-negotiated room rate for rooms reserved on your behalf by the iWeekender and the facilitation fee retained by iWeekender for their services. You authorize iWeekender to book reservations for the total reservation price, which includes the room rate displayed on the Website, plus tax recovery charges, service fees, and where applicable, taxes on the iWeekender services. You agree that your credit card will be charged by the iWeekender for the total reservation price. Upon submitting your reservation request you authorize the iWeekender, to facilitate hotel reservations on your behalf, including making payment arrangements with hotel suppliers.

You acknowledge that except as provided below with respect to tax obligations on the amounts we retain for our services, the iWeekender do not collect taxes for remittance to applicable taxing authorities. The tax recovery charges on prepaid hotel transactions are a recovery of the estimated taxes (e.g. sales and use, occupancy, room tax, excise tax, value added tax, etc.) that the iWeekender Companies pay to the hotel supplier for taxes due on the hotel's rental rate for the room. The hotel suppliers invoice the iWeekender for certain charges, including tax amounts. The hotel suppliers are responsible for remitting applicable taxes to the applicable taxing jurisdictions. None iWeekender act as co-vendor with the supplier with whom we book or reserve our customer's travel arrangements. Taxability and the appropriate tax rate vary greatly by location. The actual tax amounts paid by the iWeekender to the hotel suppliers may vary from the tax recovery charge amounts, depending upon the rates, taxability, etc. in effect at the time of the actual use of the hotel by our customers. We retain service fees as additional compensation in servicing your travel reservation. Service fees retained by the iWeekender for their services vary based on the amount and type of hotel reservation.

You may cancel or change your prepaid hotel reservation, but you will be charged the cancellation or change fee indicated in the rules and restrictions for the hotel reservation. If you do not cancel or change your reservation before the cancellation policy period applicable to the hotel you reserved, which varies by hotel (usually 24 to 72 hours) prior to your date of arrival, you will be subject to a charge equal to applicable nightly rates, tax recovery charges and service fees. In the event you do not show for the first night of the reservation and plan to check-in for subsequent nights in your reservation, you must confirm the reservation changes with us no later than the date of the first night of the reservation to prevent cancellation of your reservation.

You agree to pay any cancellation or change fees that you incur. In limited cases, some hotels do not permit changes to or cancellations of reservations after they are made, as indicated in the

rules and restrictions for the hotel reservation. You agree to abide by the Terms of Use imposed with respect to your prepaid hotel reservations.

Sales, use and/or local hotel occupancy taxes are imposed on the amounts that we charge for our services (service fee and/or facilitation fee) in certain jurisdictions. The actual tax amounts on our services may vary depending on the rates in effect at the time of your hotel stay.

You may not book reservations for more than 8 rooms online for the same hotel/stay dates. If we determine that you have booked reservations for more than 8 rooms in total in separate reservations, we may cancel your reservations, and charge you a cancellation fee, if applicable. If you paid a non-refundable deposit, your deposit will be forfeited. If you wish to book reservations for 9 or more rooms, you must contact iWeekender's group travel specialists by phone at **+37166163116** or by filling out the group travel request at Help center online. One of our group travel specialists will research your request and contact you to complete your reservation. You may be asked to sign a written contract and/or pay a nonrefundable deposit.

Some hotel suppliers may require you to present a credit card or cash deposit upon check-in to cover additional expenses incurred during your stay. Such deposit is unrelated to any payment received by iWeekender for your hotel booking.

Pay now or pay later details. With certain hotels, you may be presented with the option to pay online now or pay later at the hotel. If you select the "Pay Online Now" option, iWeekender will charge the amount to your credit card in selected currency immediately. If you select "Pay Later at the Hotel", the hotel will charge your credit card in the local currency at the time of your stay. Please note that taxes and fees vary between the two payment options. Tax rates and foreign exchange rates could change in the time between booking and stay.

Events

Our goal is to make your purchasing experience easy, efficient and equitable, so we can get you on your way to live events as quickly as possible. The following is designed to ensure your satisfaction and understanding of the purchase process on the iWeekender sites and applications where this appears. If you have any questions, please contact us. Your purchases on our Site are subject to these terms. Please also review our Terms of Use which govern your use of our Site.

Currency. All ticket prices for events that occur in particular region are stated in local currency. For example all ticket prices for events that occur in the United States are stated in U.S. Dollars, in Canada are stated in Canadian Dollars.

Payment Methods. Payment Methods. We accept several methods of payment to accommodate your needs. iWeekender.com accepts Visa, MasterCard and American express in some regions.

Who You Are Buying From. iWeekender acts as the agent to those who provide events, such as venues, teams, artist representatives and fan clubs, promoters and leagues ("Event Providers"). When you purchase a ticket for an event that is located in the United States or other regions, then iWeekender will be handling the transaction and collecting payment for the Event Provider. For some events iWeekender redirect customers to a website of Event Providers to complete purchase. Tickets obtained from unauthorized sources may be lost, stolen or counterfeit, and if so are void.

Pricing and Availability. We sell tickets on behalf of Event Providers, which means we do not set the ticket prices or determine seating locations. Most distribution points generally access the same ticketing system and inventory. Therefore, tickets for popular events may sell out quickly. Occasionally, additional tickets may be available prior to the event. However, we do not control this inventory or its availability.

Order Confirmation. If you do not receive a confirmation number (in the form of a confirmation page or email) after submitting payment information, or if you experience an error message or service interruption after submitting payment information, it is your responsibility to confirm via your iWeekender account or iWeekender customer service whether or not your order has been placed. Only you may be aware of any problems that may occur during the purchase process. We will not be responsible for losses (monetary or otherwise) if you assume that an order was not placed because you failed to receive confirmation.

Service Fees and Order Processing Fees. Tickets purchased on our Site are typically subject to a per ticket service fee and a non-refundable per order processing fee. You may be able, in some instances, to purchase tickets directly from the venue box office without paying our service fee.

Number of Tickets or "Ticket Limits". When purchasing tickets on our Site, you are limited to a specified number of tickets for each event (also known as a "ticket limit"). This ticket limit is posted during the purchase process and is verified with every transaction. This policy is in effect to discourage unfair ticket buying practices. We reserve the right to cancel any or all orders and tickets without notice to you if you exceed the posted limits. This includes orders associated with the same name, e-mail address, billing address, credit card number or other information.

Ticket features. iWeekender can offer only Print-at-Home or Credit Card Entry delivery tickets (if the event offers it). All merchandise, VIP package elements, fan club memberships, and ticket insurance originally purchased or included with the ticket are not transferable.

Canceled and Rescheduled Events. Occasionally, concerts are canceled or postponed. Should this occur, we will attempt to contact you to inform you of refund or exchange procedures for that concert. For exact instructions on any canceled or postponed concert, please check the concert information online or contact us.

If an event is canceled, and you purchased your ticket through iWeekender.com, we will automatically issue you a refund to the credit card or debit card that you used to purchase that ticket. If the event was moved or rescheduled, the Event Provider may set refund limitations. Please **contact** us for more information or to request a refund if you cannot attend the rescheduled event. Please make sure to include/provide your account number so we can expedite your refund if applicable.

Refunds and Exchanges. Before purchasing tickets, carefully review your event and seat selection. Policies set forth by Event Providers generally prohibit us from issuing exchanges or refunds after a ticket has been purchased or for lost, stolen, damaged or destroyed tickets. In addition, we may occasionally offer tickets at a discount after the original onsale date and will not refund the difference between the original price and the sale price. There are no refunds, returns or exchanges for digital downloads of travel deal.

You agree that you will not attempt to evade, avoid, or circumvent any refund prohibitions in any manner with regard to tickets you purchased. Without limiting the generality of the foregoing, you will not contact us to seek a refund or exchange from us when we are prohibited from providing one by its clients, and you will not dispute or otherwise seek a "chargeback" from the company whose credit card you used to purchase tickets from the Site. Should you do so, your tickets may be canceled, and we may, in its sole discretion, refuse to honor pending and future ticket purchases made from all credit card accounts or online accounts on which such chargebacks have been made, and may prohibit all persons in whose name the credit card accounts exist and any person who accesses any associated online account or credit card or who otherwise breaches this provision from using the Site.

If we issue you a refund for a ticket due to a canceled or postponed event, we will issue a refund of the ticket's face value paid (or, for a discounted ticket, then instead the discounted ticket price paid) and all service fees. In no event will delivery charges or any other amounts be refunded. For

ticket insurance refunds, please contact the insurance provider. If a refund is issued, it will be issued using the same method of payment that was used to purchase the tickets. We will not be liable for travel or any other expenses that you or anyone else incurs in connection with a canceled or postponed event.

Billing Information Verification. Orders are subject to credit card approval and processed only after a billing address, and other billing information, has been verified. In these cases, iWeekender customer service will attempt to contact you, using the information provided at the time of purchase. If we are unable to reach you after our initial attempt, we may cancel your order and may sell your tickets to another customer without further notice.

E- tickets. Events presented at iWeekender are taking place at venues has installed and enabled equipment necessary to support e-tickets technology. E-ticket you may print out on a printer.

Pricing and Other Errors. If the amount you pay for a ticket is incorrect regardless of whether because of an error in a price posted on this Site or otherwise communicated to you, or you are able to order a ticket before its scheduled on-sale or presale date or you are able to order a ticket that was not supposed to have been released for sale, then we will have the right to cancel that ticket (or the order for that ticket) and refund to you the amount that you paid. This will apply regardless of whether because of human error or a transactional malfunction of this website or other iWeekender operated system.

Multiple Browser Windows. When ordering tickets online with us, please ensure you are looking for tickets and placing an order using only one browser window. Looking up tickets using multiple browser windows could result in losing your tickets or timer expiration.

Limitation of Liability. Balls, pucks, and other objects may fly into the spectator area during an event. Despite spectator shielding, injury can occur. Stay alert at all times before, during and after play or performance. If struck, immediately ask an usher for directions to a medical station. You voluntarily assume all risks and danger incidental to the event for which the ticket is issued, whether occurring before, during or after the event, and you waive any claims for personal injury or death against us, management, facilities, leagues, artists, other participants, and all of our respective parents, affiliated entities, agents, officers, directors, owners and employees on behalf of yourself and any accompanying minor. You bear all risks of inclement weather. Event date and time are subject to change. See the Limitation of Liability section in the Terms of Use for additional limits on our liability.

License; Ejection and Cancellation; No Redemption Value. Event Providers reserve the right, without refund of any amount paid, to refuse admission to, or eject, any person whose conduct management deems disorderly, who uses vulgar or abusive language or who fails to comply with Event Provider rules. Breach of terms or rules will terminate your license to attend the event without refund. A ticket is a revocable license and admission may be refused upon refunding the ticket's face amount. A ticket is not redeemable for cash.

Recording, Transmission and Exhibition. You agree that the event for which you purchase tickets is a public event, that your appearance and actions inside and outside the venue where the event occurs are public in nature, and that you have no expectation of privacy with regard to your actions or conduct at the event. You grant permission to us and the Event Provider(s) to utilize your name, image, likeness, acts, poses, plays, appearance, movements, and statements in any live or recorded audio, video, or photographic display or other transmission, exhibition, publication or reproduction made of, or at, the event (regardless of whether before, during or after play or performance) for any purpose, in any manner, in any medium or context now known or hereafter developed, without further authorization from, or compensation to, you or anyone acting on your behalf.

You Are Subject to Search. You and your belongings may be searched on entry to the event. You consent to such searches and waive any related claims that may arise. If you elect not to consent to such searches, you may be denied entry to the event without refund or other compensation. Under certain facility rules, certain items may not be brought into the premises, including without limitation, alcohol, drugs, controlled substances, cameras, recording devices, laser pointers, strobe lights, irritants (e.g., artificial noisemakers), bundles and containers.

Unlawful Resale of Tickets; Promotions. Unlawful resale (or attempted resale), counterfeit or copy of tickets is grounds for seizure and cancellation without compensation. Certain maximum resale premiums and restrictions may apply in some states and we cannot be responsible for providing legal advice regarding resale or pricing of tickets. You are responsible for complying with all applicable ticket resale laws. In addition, we reserve the right to restrict or deny ticket purchasing privileges to anyone that we determine to be, or has been, in violation of our policies. Because we do not guarantee the authenticity of tickets purchased from any non-authorized third party reseller (such as brokers or individuals), we recommend that you purchase tickets directly through us, authorized partners or from the venue box office to ensure ticket authenticity. Tickets may not be used for advertising, promotions, contests or sweepstakes, unless formal written authorization is given by us.

We do not take title to the underlying Partner's service and the actual transactions are between you and the Partner. Once you and Partner have entered into a transaction, all transactions are covered by the iWeekender guarantee.

Please note that the event dates, times, venues and subject matter, which are listed on the Site, may change. It is up to You to verify the most recent changes by contacting the box office or referring to official listings for any changes.

Bank and credit card fees

Some banks and credit card companies impose fees for international transactions. If you are making a booking from outside of European Union on a EU credit card, your bank may convert the payment amount to your local currency and charge you a conversion fee. This means the amount listed on your credit or bank card statement may be in your local currency and therefore a different figure than the figure shown on the billing summary page for a reservation booked on the Website. In addition, a foreign transaction fee may be assessed if the bank that issued your credit card is located outside of European Union. Booking international travel may be considered to be an international transaction by the bank or card company, since iWeekender may pass on your payment to an international travel supplier. The currency exchange rate and foreign transaction fee is determined solely by your bank on the day that they process the transaction. If you have any questions about these fees or the exchange rate applied to your booking, please contact your bank.

International travel

You are responsible for ensuring that you meet foreign entry requirements and that your travel documents, such as passports and visas (transit, business, tourist, and otherwise), are in order and any other foreign entry requirements are met. iWeekender has no special knowledge regarding foreign entry requirements or travel documents. We urge customers to review travel prohibitions, warnings, announcements, and advisories issued by the relevant governments prior to booking travel to international destinations.

Passport and Visa: You must consult the relevant Embassy or Consulate for this information. Requirements may change and you should check for up-to-date information before booking and departure. We accept no liability if you are refused entry onto a flight or into any country due to your failure to carry the correct and adequate passport, visa, or other travel documents required

by any airline, authority, or country, including countries you may just be transiting through. This includes all stops made by the aircraft, even if you do not leave the aircraft or airport.

Health: Recommended inoculations for travel may change and you should consult your doctor for current recommendations before you depart. It is your responsibility to ensure that you meet all health entry requirements, obtain the recommended inoculations, take all recommended medication, and follow all medical advice in relation to your trip.

Disinsection: Although not common, most countries reserve the right to disinsect aircraft if there is a perceived threat to public health, agriculture or environment. The World Health Organization and the International Civil Aviation Organization have approved the following disinsection procedures: (1) spray the aircraft cabin with an aerosolized insecticide while passengers are on board or (2) treat the aircraft's interior surfaces with a residual insecticide while passengers are not on board. For more information, see:

<http://ostpxweb.dot.gov/policy/safetyenergyenv/disinsection.htm>

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International travel

The Information, Software, Products and Services published on this Website may include inaccuracies or errors, including pricing errors. In particular, the iWeekender and iWeekender Partners do not guarantee the accuracy of, and disclaim all liability for any errors or other inaccuracies relating to the information and description of the hotel, air and other travel products and services displayed on this Website (including, without limitation, the pricing, photographs, list of hotel amenities, general product descriptions, etc.). In addition, iWeekender expressly reserves the right to correct any pricing errors on our Website and/or reservations made under an incorrect price. In such event, if available, we will offer you the opportunity to keep your reservation at the correct price or we will cancel your reservation without penalty.

Hotel ratings displayed on this Website are intended as only general guidelines, and the iWeekender and iWeekender Partners do not guarantee the accuracy of the ratings. The iWeekender, the iWeekender Partners and their respective suppliers make no guarantees about the availability of specific products and services. The iWeekender, the iWeekender Partners and their respective suppliers may make improvements and/or changes on the Website at any time.

The iWeekender, the iWeekender Partners and their respective suppliers make no representations about the suitability of the information, software, products and services contained on this Website for any purpose, and the inclusion or offering of any products or services on this Website does not constitute any endorsement or recommendation of such products or services by the iWeekender or the iWeekender Partners. All such information, software products, and services are provided "as is" without warranty of any kind. The iWeekender, the iWeekender Partners and their respective suppliers disclaim all warranties and conditions that this Website, its servers or any email sent from the iWeekender, the iWeekender Partners and/or their respective suppliers are free of viruses or other harmful components. The iWeekender, the iWeekender Partners and their respective suppliers hereby disclaim all warranties and conditions with regard to this information, software, products and services, including all implied warranties and conditions of merchantability, fitness for a particular response, title and non-infringement.

The carriers, hotels and other suppliers providing travel or other services on this Website are independent contractors and not agents or employees of the iWeekender or the iWeekender Partners. The iWeekender and the iWeekender Partners are not liable for the acts, errors,

omissions, representations, warranties, breaches or negligence of any such suppliers or for any personal injuries, death, property damage, or other damages or expenses resulting there from. The iWeekender and the iWeekender Partners have no liability and will make no refund in the event of any delay, cancellation, overbooking, strike, force majeure or other causes beyond their direct control, and they have no responsibility for any additional expenses, omissions, delays, re-routing or acts of any government or authority.

In no event shall the iWeekender, the iWeekender Partners and/or their respective suppliers be liable for any direct, indirect, punitive, incidental, special or consequential damages arising out of, or in any way connected with, your access to, display of or use of this Website or with the delay or inability to access, display or use this Website (including, but not limited to, your reliance upon opinions appearing on this Website; any computer viruses, information, software, linked sites, products and services obtaining through this Website; or otherwise arising out of the access to, display of or use of this Website) whether based on a theory of negligence, contract, tort, strict liability, consumer protection statutes, or otherwise, and even if the iWeekender, the iWeekender Partners and/or their respective suppliers have been advised of the possibility of such damages.

If, despite the limitation above, the iWeekender, the iWeekender Partners or their respective suppliers are found liable for any loss or damage which arises out of or in any way connected with any of the occurrences described above, then the liability of the iWeekender, the iWeekender Partners and/or their respective suppliers will in no event exceed, in the aggregate, the greater of (a) the service fees you paid to iWeekender in connection with such transaction(s) on this Website, or (b) One-Hundred Euros (EUR100.00) or the equivalent in local currency.

The limitation of liability reflects the allocation of risk between the parties. The limitations specified in this section will survive and apply even if any limited remedy specified in these Terms of Use is found to have failed of its essential purpose. The limitations of liability provided in these Terms of Use inure to the benefit of the iWeekender, the iWeekender Partners, and/or their respective suppliers.

Links to third-parties sites

This Website may contain hyperlinks to websites operated by parties other than iWeekender. Such hyperlinks are provided for your reference only. We do not control such websites and are not responsible for their contents or the privacy or other practices of such websites. Further, it is up to you to take precautions to ensure that whatever links you select or software you download (whether from this Website or other websites) is free of such items as viruses, worms, trojan horses, defects and other items of a destructive nature. Our inclusion of hyperlinks to such websites does not imply any endorsement of the material on such websites or any association with their operators.

Currency converter

If a currency convertor is available on the Website, the following terms and conditions apply: Currency rates are based on various publicly available sources and should be used as guidelines only. Rates are not verified as accurate, and actual rates may vary. Currency quotes are not updated every day. Check the date on the currency converter feature for the day that currency was last updated. The information supplied by this application is believed to be accurate, but the iWeekender, the iWeekender Partners, and/or our respective suppliers do not warrant or guarantee such accuracy. When using this information for any financial purpose, we advise you to consult a qualified professional to verify the accuracy of the currency rates. We do not authorize the use of this information for any purpose other than your personal use and you are expressly prohibited from the resale, redistribution, and use of this information for commercial purposes.

Reviews, vomments, photos and other submissions

We appreciate hearing from you. Please be aware that by submitting content to this Website by electronic mail, postings on this Website or otherwise, including any hotel reviews, photos, videos, questions, comments, suggestions, ideas or the like contained in any submissions (collectively, "Submissions"), you grant iWeekender and the affiliated, co-branded and/or linked website partners through whom we provide service (collectively, the "iWeekender Partners"), a nonexclusive, royalty-free, perpetual, transferable, irrevocable and fully sub-licensable right to (a) use, reproduce, modify, adapt, translate, distribute, publish, create derivative works from and publicly display and perform such Submissions throughout the world in any media, now known or hereafter devised; and (b) use the name that you submit in connection with such Submission. You acknowledge that the iWeekender may choose to provide attribution of your comments or reviews (for example, listing your name and hometown on a hotel review that you submit) at our discretion, and that such submissions may be shared with our supplier partners. You further grant the iWeekender the right to pursue at law any person or entity that violates your or the iWeekenders' companies rights in the Submissions by a breach of these Terms of Use. You acknowledge and agree that Submissions are non-confidential and non-proprietary. You expressly waive any and all 'moral rights' (including rights of attribution or integrity) that may subsist in your Submissions and agree that you have no objection to the publication, use, modification, deletion or exploitation of your Submissions by us, the iWeekender Partners or any of our partners or licensees. We take no responsibility and assume no liability for any Submissions posted or submitted by you. We have no obligation to post your comments; we reserve the right in our absolute discretion to determine which comments are published on the Website. If you do not agree to these Terms of Use, please do not provide us with any Submissions.

You are fully responsible for the content of your Submissions, (specifically including, but not limited to, reviews posted to this Website). You are prohibited from posting or transmitting to or from this Website: (i) any unlawful, threatening, libelous, defamatory, obscene, pornographic, or other material or content that would violate rights of publicity and/or privacy or that would violate any law; (ii) any commercial material or content (including, but not limited to, solicitation of funds, advertising, or marketing of any good or services); and (iii) any material or content that infringes, misappropriates or violates any copyright, trademark, patent right or other proprietary right of any third party. You shall be solely liable for any damages resulting from any violation of the foregoing restrictions, or any other harm resulting from your posting of content to this Website. You acknowledge that Expedia may exercise its rights (e.g. use, publish, delete) to any content you submit without notice to you. If you submit more than one review for the same hotel, only your most recent submission is eligible for use.

From time to time we may offer customers incentives to leave hotel reviews (e.g. discount coupon/entry into prize draws etc.) As it is important to us that hotel reviews are impartial and honest, these incentives will be available to customers regardless of whether the hotel review is positive or negative.

All photos submitted are subject to our Photo Submission Guidelines below.

iWeekender claims no ownership, affiliation with, or endorsement of any photos that are submitted by end users through our sites.

The Google® Translate tool is made available on this Website to enable you to translate content such as user-generated hotel reviews. The Google® Translate tool uses an automated process to translate text and this may result in inaccuracies. Your use of the Google® Translate tool is entirely at your own risk. iWeekender does not warrant or make any promises, assurances or guarantees as to the accuracy or completeness of the translations provided by Google® Translate.

iWeekender Guarantee

In order to bring you the best possible service we offer you an exclusive and unique flight change, delay and cancellation policy, called the iWeekender Guarantee (or Assistant Services) as described hereunder (hereinafter referred as **“iWeekender Guarantee”**).

The aim and scope of iWeekender service is to make your journey as smooth, comfortable and reliable as possible. For this purpose, we ensure you that in situations when your Flight(s) is/are rescheduled, delayed or cancelled, we shall upon activation of iWeekender Guarantee, offer you a reasonable alternative Flight(s) or other means of transportation to your destination, or a refund of the price you paid for all the unused Flight(s) and affected Events you have booked via iWeekender's links. By the virtue of the terms and conditions stated herein we provide you with a guaranteed solution to the situation(s) stated above, which may negatively impact your journey to your destination.

However, please note that the iWeekender Guarantee may only apply in cases when your Flight(s) is/are rescheduled, delayed or cancelled due to factors which can occur in the standard course of air transportation. Given this the iWeekender Guarantee can be applied with limited effect in situations of the impact of force majeure (see Art. 5.3). Furthermore the iWeekender Guarantee cannot be applied to cases where You make any changes to the Flight schedule(s) without our previous approval or through our customer service department.

Please be informed that the iWeekender Guarantee does not apply to cases of flight delays, change or cancellation caused by extraordinary circumstances which could not have been avoided even if all reasonable measures had been taken. Such circumstances may, in particular, occur in cases of political instability, meteorological conditions incompatible with the operation of the flight concerned, security risks, unexpected transport safety shortcomings and strikes that affect the operation of an operating air carrier, significant limitation of airport(s) and/or train station operation, as well as bankruptcy, insolvency or termination of 50% or more of all flights of the Selected Carrier or any other effect which significantly limits or disables the Selected or operating Carrier to provide its services (hereinafter referred as **“Force Majeure”**). Please note that in these cases we will make our best effort to offer you an alternative flight(s) and or other alternative transportation for You in order to eliminate inconveniences that You may incur in relation to this matter. However, We have no obligation to provide You with the iWeekender Guarantee or otherwise cover the expenses for the alternative Flight(s) and/or other mean of Transportation for the Flight(s) affected by the effects of Force Majeure as well as other connecting Flight(s), which You were not able to use due to the effect of Force Majeure.

When You purchase the Partner's service on the Site, We guarantee that You will receive the service You paid for in time. In the rare instance that a problem arises and the Partner does not provide You with the service as described on the Site, We will, in Our sole and absolute discretion, review comparably priced services and offer You replacement at no additional cost, or We will issue You a refund in the amount not exceeding the amount of booked travel deal or service “Comparably priced” replacement services are determined by iWeekender in its sole and absolute discretion.

If You receive service from the Partner that is not what you ordered, we strongly advise you to contact Us to report the issue. Issues must be reported within 14 days after receiving the service otherwise this will no longer be covered by the iWeekender Guarantee. In certain circumstances, you may be required to complete a dispute claim form and provide additional information in order to claim a refund. We reserve the right to prohibit anyone who brings a fraudulent claim from having further access to the Site.

Although We make reasonable efforts to update the information and data made available on or through the Site, We are not responsible for any errors or omissions in such information and/or data, nor for the results obtained from Your use of it. All information and data made available on or through the Site is provided: (i) “as is”; (ii) with no representations, warranties or guarantees, whether express or implied, that the content on the Site is accurate, complete, timely, up to date or likely to yield any particular result as a consequence of Your use of it; and (iii) with no other

warranty of any kind, express or implied, including but not limited to warranties of performance, merchantability or fitness for a particular purpose.

Limited License

Subject to these Terms, We agree to grant You a limited, non-exclusive, revocable, nontransferable, and non-sublicenseable license to use the software in the Site solely for the purposes described in these Terms.

You may not, and these Terms do not give You permission to, reproduce, reverse engineer, decompile, disassemble, modify, transmit, sell, distribute, license or create derivative works with respect to the Site or any Site Information.

You agree not to sell or modify the Site or the Site Information or reproduce, display, publicly perform, distribute, or otherwise use the Site or the Site Information in any way for any public or commercial purpose in any other manner that is likely to cause confusion among consumers, that disparages or discredits Us or the Partners, that dilutes the strength of Our property or the Partner's property, or that otherwise infringes on Our or the Partner's intellectual property rights. You further agree to in no other way misuse the Site or the Site Information.

Any code that We create to generate or display any Site Information or the pages making up the Site is also protected by Our copyright and other applicable intellectual property or proprietary rights and You may not copy or adapt such code. We reserve any rights not expressly granted by these Terms or any applicable end-user license agreements.

Our responsibility for loss or damage suffered by You

We exclude all implied conditions, warranties, representations or other terms that may apply to the Site or any content on it.

Neither Us (nor any Partner) will be liable to You, or any other person for any loss or damage, whether in contract, delict, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

use of, or inability to use, the Site; or use of or reliance on any content displayed on the Site; and Neither Us (nor any Partner) will be liable to You or any other person for:

loss of profits, sales, business, or revenue; business interruption; loss of anticipated savings; loss of business opportunity, goodwill or reputation; or any indirect or consequential loss or damage.

You agree to indemnify and hold iWeekender and (if applicable) any parent, subsidiaries, affiliates, officers, directors, attorneys, agents and employees, harmless against all liabilities, costs and expenses (including reasonable attorneys' fees) incurred by iWeekender and (if applicable) any parents, subsidiaries, affiliates, officers, directors, agents, attorneys and employees that arise out of any claim asserted by a third party that involves, relates to or concerns any of your actions or omissions on this Site.

We are not responsible for viruses and You must not introduce them

We do not guarantee that the Site will be secure or free from bugs or viruses.

You are responsible for configuring Your information technology, computer programmes and platform to access the Site. You should use Your own virus protection software.

You must not misuse the Site by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to the Site, the server on which the Site is stored or any server, computer or database connected to the Site. You must not attack the Site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, You (and/or any Authorised Users) may commit a criminal offence. We will report any such breach to the relevant law enforcement

authorities and We will co-operate with those authorities by disclosing Your identity to them. In the event of such a breach, Your right to use the Site will cease immediately.

You acknowledge that You are responsible for providing, at Your own expense, all equipment necessary for You to access and use the Site, including, but not limited to, computers, computer systems, servers, peripheral equipment, operating systems, Sites, communications software, Internet access, telecommunications equipment, and other equipment and software and that You are solely responsible for any losses, damages, or costs incurred as a result of errors made by, or the failure of, the respective equipment used to access the Site.

Third Party Information

We do not control the information provided by other Users which is made available through the Site. You may find other User's information to be offensive, harmful, inaccurate, or deceptive. Please use caution when using the Site and remember that there are risks of dealing with people acting under false pretences. By using this Site, You agree to accept such risks and agree that iWeekender is not responsible for the acts or omissions of users on the Site.

No assignment

You may not assign Your rights nor delegate Your responsibilities hereunder without Our express written permission. We may, at any time, assign Our rights or delegate Our obligations hereunder without notice to You.

Severability

In the event that one or more portions of these Terms shall, for any reason, be held to be invalid, illegal or unenforceable in any respect, such validity, illegality or unenforceability shall not affect any other provision contained in these Terms.

Which country's laws apply to any disputes?

These Terms, their subject matter and their formation (and any non-contractual disputes or claims) are governed by the laws of England and Wales. We and You both agree irrevocably to the exclusive jurisdiction of the courts of England and Wales.

If any part of these Terms are held by a court of competent jurisdiction to be invalid, unenforceable, unlawful or void then said part shall be deemed severed from the rest of the these Terms without prejudice to the validity and enforceability of the remaining parts of these Terms.